NO WAITING. NO TRAINING.
START USING 811NOW.COM FOR YOUR SINGLE ADDRESS TICKETS TODAY.

811Now is a convenient, time-saving tool that allows you to submit then print your Indiana and Kentucky single address ticket(s) over the web. Troubleshooting tips that include the necessary instructions on how to turn off your pop-up blocker are below.

811NOW TROUBLESHOOTING

EMAIL ADDRESS
If you do not receive an email containing the password/validation code, please confirm the email is entered correctly and check your spam folder.

PASSWORD/VALIDATION CODE
Please COPY and PASTE the code from the email to the password field. A new code will be required each time you start a new session.

DISABLE POP-UP BLOCKER
The pop-up blocker must be turned off. Instructions are below for Internet Explorer and Chrome. If you use a different browser, please conduct a Google search to find instructions for your browser (ex: how to turn off pop-up blocker in Safari).

INTERNET EXPLORER

To block or allow pop-ups on your mobile device:
1. Open the menu
2. Select Settings
3. Select Site Settings
4. Select Pop-Ups and redirects
5. Slide the bar to allow pop-ups

To block or allow pop-ups on your computer:
1. In the top right corner open the menu
2. Select Settings
3. Expand the Advanced section
4. Under Privacy Settings, select Content Settings
5. Click Pop-Ups and redirects
6. Slide the bar to allow pop-ups

TIPS ON ENTERING AN ADDRESS

ABBREVIATIONS
If your entry is not accepted, please use the following abbreviations:

- **Road Types:** Enter appropriate abbreviation: RD, ST, AVE, etc.
- **County Road:** Enter “CO RT” applicable # (CO RT 100)
- **State Road/Highways:**
  - *Indiana Address* – Enter “IN RT” applicable # (IN RT 5)
  - *Kentucky Address* – Enter “KY RT” or “ST HWY” applicable # (KY RT 5) or (ST HWY 5)
- **United States Highway:**
  - *Indiana Address* – Enter “US RT” applicable # (US RT 40)
  - *Kentucky Address* – Enter “US RT” or “US HWY” applicable # (US RT 150) or (US HWY 150)
- **Interstate:** Enter “I” applicable # (I 65)
- **Directional Prefix/Suffix:** Enter: N, S, E, W, etc.

For more abbreviation information, please visit [https://indiana811.org/811now](https://indiana811.org/811now) or [https://kentucky811.org/811now](https://kentucky811.org/811now).
STREET SEARCH
This pop-up could mean the street is misspelled, the road type (ST, RD, DR) has an incorrect abbreviation, the info is in the wrong field, or it was found within an adjacent place. Please check your entry and possible options found by the system, use the adjacent place search, or call 811 to submit the ticket.

EXAMPLE OF AN INCORRECT STREET AND ROAD TYPE IN INDIANA

![Example of an incorrect street and road type in Indiana](image)

EXAMPLE OF AN ADDRESS FOUND IN AN ADJACENT PLACE IN KENTUCKY

![Example of an address found in an adjacent place in Kentucky](image)

DIGSITE LIMIT ERROR MESSAGE
If you receive “Digsite Limit Error,” please call 811 to submit the ticket.

ADDRESS CHECK MESSAGE
If you receive “Address Check,” please call 811 to submit the ticket.

VISIT 811NOW.COM FOR MORE INFORMATION.