**NEWSLETTER CONTENT**

**Title: Kentucky 811 Launches “811Now” for Single Address Locate Requests**

Kentucky residents can now “Click Before They Dig” by visiting [**811Now**](http://www.811now.com), a new online service that allows professional excavators and homeowners, who plan to dig at a single address, to request that member utility companies mark the approximate location of underground lines via a simple online form.

811Now users can avoid hold times, putting Kentucky 811’s services at diggers’ fingertips at any time of day or night. The 811Now form asks the same questions asked by Kentucky 811 telephone agents, giving professionals and homeowners a new option for notifying member utility operators about their single-address projects, including planting a tree, installing a mailbox and building a deck or patio.

Contractors and members who plan to use 811Now should be prepared to answer questions about the exact location of the project, including address, county, township, closest intersecting street and exact location on property where digging will occur, along with the name and contact information for the company or person(s) who will be digging on the property.

After an 811Now online request is received, member utility operators are notified and will send professional locators to mark the approximate locations of their lines within two full working days. Only after member utility operators have marked the approximate location of buried utilities or declared the dig site clear of buried lines, may you begin digging carefully around the marks.

For additional information and to make a single address request, please visit: [811Now.com](http://www.811now.com).