USA 811 Ticket Viewing

Members are able to view all tickets in which they received for their service area. They can search for tickets by either the ticket number or by specific dates. There is a limit on how many dates you can search at one time, so its best to pick a specific date or do a small date range. The screenshots below show examples for searching for locates.

1. Login with the Username and password provided.
   - For Indiana 811 the website is: https://irth.indiana811.org
   - For Kentucky 811 the website is: https://irth.kentucky811.org

2. Select “Ticket Summary” under the Ticket tab.
3. **Searching by Ticket Number** - Enter the **Ticket ID** in the field, and select the “Tickets for My Service Area” in the **Display** field. Then click the “Find Ticket” button. A ticket summary will appear below.

![Ticket Summary](image)

- **Searching by Specific Date** – Select “Other” in the Search By: field, change the dates in **From** and **To** fields, and select the “Tickets for My Service Area” in the **Display** field. Then click the “Find Ticket” button. A ticket summary list will appear below.

![Ticket Summary](image)

3. Once the ticket(s) appear, click on the Ticket ID number.
4. A pop-up box will appear containing all of the ticket information.

5. Scroll down to the bottom of the ticket information and click on the “View Map” button.
6. A second pop-up box will appear containing a map of the dig site. The dig site will be highlighted in blue and the cross street will be highlighted in red.